

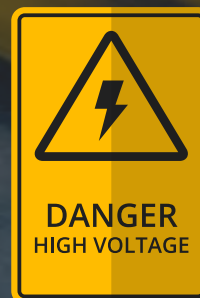
10 CEP
POINTS



2nd Annual ASIA HSE SUMMIT 2024

CHAMPIONING TOMORROW'S ZERO-INCIDENT STRATEGY:
PIONEERING SAFETY, SUSTAINABILITY, AND SUCCESS IN WORKPLACE HEALTH

28th–29th August 2024 | The Royale Chulan Hotel, Kuala Lumpur



**BENCHMARK
GENSUITE**

Naveen G.V.
Global Development Officer
& Managing Director
Benchmark Gensuite



ARUP

James Pomeroy
Director, Global Health
& Safety
Arup



**AM/NS
INDIA**

ArcelorMittal Nippon Steel India

Dr Arvind Bodhankar
Chief Sustainability Officer
Arcelor Mittal Nippon
Steel India Ltd.



MAXWELL
Safety Limited

Hugh Maxwell
HSE/Risk Professional
Maxwell Safety Limited

EVENT INTRODUCTION

The ASIA HSE SUMMIT 2024 is dedicated to fostering a culture of safety, health, and environmental sustainability across diverse industries. As the workplace landscape continues to evolve, robust HSE strategies are increasingly critical. This conference aims to address these challenges by bringing together industry leaders, policymakers, and experts to explore the latest advancements and best practices in HSE management.

In alignment with Malaysia's commitment to becoming a global leader in occupational safety and health by 2030, the summit will discuss strategic initiatives like the Occupational Safety and Health Master Plan 2021-2025 (OSH-MP 2025). The objective is to reduce the rate of fatalities to 2.93 per 100,000 employees, decrease the rate of accidents to 2.13 per 1,000 employees, and increase the reporting of occupational diseases and poisoning by 30%.

Over two days, attendees will delve into how these initiatives can serve as benchmarks for other regions aiming to enhance their workplace safety and health standards. Through expert-led sessions, participants will gain insights into leveraging technology, fostering a safety-first culture, and implementing effective crisis management strategies. The conference will cover a wide range of topics including smart safety technologies, zero harm initiatives, crisis management, and sustainable practices in HSE.

The ASIA HSE SUMMIT 2024 will provide a comprehensive platform for learning, networking, and exploring innovative solutions to the most pressing HSE challenges faced by industries today. Join us in advancing the future of health, safety, and environmental sustainability.

EVENT KEY HIGHLIGHT

Key Highlights of **ASIA HSE SUMMIT 2024** will be divided into **3 CATEGORIES**

HEALTH

- **Crisis Management:** Comprehensive approaches to preparing for, responding to, and recovering from workplace emergencies.
- **Culture of Prevention:** Fostering a Culture of Prevention Through the Realisation of A Safe and Healthy Working Environment
- **Workplace Violence Prevention:** Strategies to create safe environments and manage incidents of workplace violence.
- **Hybrid Work Models:** Best practices for managing risks associated with remote and onsite work.
- **System Standards:** Do Health and Safety Management System Standards Really Improve Performance

SAFETY

- **Safety Leadership in Action:** The Role of Safety Leadership in Creating A Positive Safety Culture
- **Smart Safety Technologies:** Integration of AI, IoT, and drones for real-time monitoring and predictive safety management.
- **Zero Harm Initiatives:** Strategies and case studies on achieving zero incidents and fostering a safety-conscious culture.
- **PPE Innovations:** Latest advancements in personal protective equipment to enhance worker safety and compliance.
- **Public-Private Partnerships:** Insights on collaborative efforts between government and industry to enhance HSE outcomes.

ENVIRONMENT

- **Sustainability in HSE:** Innovative practices for reducing environmental footprints and integrating sustainability into HSE protocols.
- **Advancing ESG and Carbon Neutrality:** Integrating ESG principles and achieving carbon neutrality in industrial operations.
- **From ASEAN Collaborations:** Shaping a Healthy & Sustainable Competitive Future of Work
- **Psychological Safety in Work Environment:** Cultivating Psychological Safety and Inclusive Leadership for Learning and Growth in A Changing Work Environment

INDUSTRIES INVOLVE

| | | |
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Safety and Health Association





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Benchmark Gensuite



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& Safety
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Nhakhorn Somchit
Vice President QHSE
Sapura Energy Berhad



Sh. Lalitkumar Tiwari
President – EHS & Chief
Sustainability Officer
Kalpataru Group of
Companies



Steven Browne
Consultancy Services
Phoenix Solutions



Dr Tristan Casey
Director
New View Safety



Andy Barker
Chief Intrapreneur
OrgTree



**Dr Nik Khairul Reza Bin Md
Yazin**
Public Health Medicine
Specialist Occupational
Safety & Health Sector
Disease Control Division
Ministry of Health Malaysia



Andrew Broderick
Global Director of Energy,
Sustainability & Impact
WeWork



Abdullah Faza
Director for Fire & Life Safety
AESG Middle East



B. Ganesan Subramaniam
Director Safety &
Environment
BASF Asia Pacific EHS
Services



Azman Ahmad
Vice President I, HSSE
Air Selangor



Lee Ming Enn
Group EHS
Wilmar International



Suria Kumar
Head, Group SHE
DRB-HICOM Berhad



Will Maiker
Global HSE Director (Lead)
CBRE Global Workplace
Solutions



Norwani Ahmat
Sr HSE Trainer/Speaker
KBH Management Services



**Dr. Azwan Dato' Dr.
Abdullah Al-Hadi**
Assistant General Manager
SHE
Kossan Management
Services



Dr. Dorothy Ngajilo
Occupational & Workplace
Health Environment,
Climate Change & Health
Department Division of
Healthier Populations
World Health Organization



Sunil Kumar Yadav
Director, ESG and
Decarbonisation Advisory
KPMG Singapore



**Dato' Dr. Mohammad Razin
Kamarulzaman**
Head, Group Safety &
Security
Malaysia Aviation Group



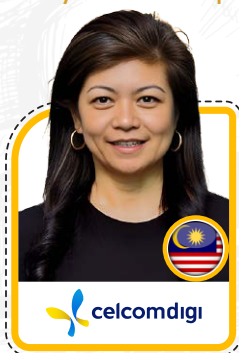
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EHS Manager Asia Middle
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Becker Group



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ST Telemedia Global Data
Centres



Shamsir Ali
Regional QA & HSSE
Manager
Zuellig Pharma Holdings



Sue Ann Lim
Head of OSH Supply Chain
Management & WellBeing
CelcomDigi



Chandan Tiwari
Director, Subscriber
Development
Benchmark Gensuite



Krishnakumari Annamalai
Assistant Secretary General
MOSHPA



Arina Kok
Climate Change Advisory
Leader
EY Asia Pacific



Malkit Singh Dhaliwal
OSH Consultant
Banking Industry



Dr A Suresh Atmalingam
Founder | Technical Director
Petrochem Safety



Mirza Kurniawan
Head of HSE
Centratama Group

8:30 AM REGISTRATION & WELCOMING TEA

9:00 AM OPENING NOTE BY THE CHAIRPERSON

THEME 1

DIGITAL INNOVATION AND TECHNOLOGY IN SAFETY

9:15 AM **PLENARY SESSION: MISSION ZERO- ACHIEVING NO HARM WITH CUTTING-EDGE TECH**

The proactive measures necessary to achieve a Mission Zero workplace. Experts will elaborate on the integration of safety management systems, the influence of corporate culture, and how cutting-edge technologies, including Artificial Intelligence (AI), Internet of Things (IoT), and drones, play crucial roles in predicting and preventing workplace hazards.

- **Implementing Predictive Analytics:** Discuss the use of advanced data analytics for proactive hazard identification and risk mitigation.
- **Behavioral Safety's Role:** Explore how fostering a safety-conscious culture among employees contributes to achieving zero incidents.
- **Real-Time Monitoring Systems:** Examination of systems that provide instantaneous hazard detection and reporting to prevent accidents before they occur.
- **AI in Predictive Safety Management:** Discuss how AI can analyze patterns and predict potential safety issues, enabling preemptive actions to maintain a safe work environment.
- **Utilizing Drones for Safety:** Examine how drones are used for remote inspections, real-time monitoring, and hazard detection in hard-to-reach or hazardous areas, thereby reducing risks to human workers.

SPEAKER:

Naveen G.V, Global Development Officer & Managing Director, **Benchmark Gensuite**

9:45 AM **PANEL SYMPOSIUM: NEXT-GEN SAFETY: THE FUTURE OF SAFE SYSTEMS OF WORK (SSOW)**

Explores the evolving role of digital innovations in shaping Safe Systems of Work, focusing on the integration of new technologies and their impact on safety protocols.

- Exploration of digital tools revolutionising SSOW.
- The role of data analytics in enhancing safety measures.
- Case studies showcasing the transition to digital SSOW.
- Future predictions for SSOW evolution in the digital age.
- Advanced training, orientation and communication methods.
- Remote monitoring, inspection, and communication.

MODERATOR: Will Maiker, Global HSE Director (Lead), **CBRE Global Workplace Solutions**

PANELIST

- **James Pomeroy**, Director, Global Health & Safety, **Arup**
- **Lee Ming Enn**, Group EHS, **Wilmar International**
- **Reggie Lim**, Head, Group EHS, **ST Telemedia Global Data Centres**

10:30 AM OPENING REMARK SESSION **DEPARTMENT OF OCCUPATIONAL SAFETY AND HEALTH (DOSH)**

10:45 AM KEYNOTE ADDRESSED BY **MINISTRY OF HUMAN RESOURCES MALAYSIA**

11:00 AM MORNING TEA BREAK

11:15 AM **TITLE SPONSOR SLOT : ACHIEVING ZERO-INCIDENT WORKPLACES: HARNESSING AI & ADVANCED TECH IN SAFETY & SUSTAINABILITY**

Learn how you can leverage the power of AI to power strong zero-incident and sustainability strategies in your organization! By integrating AI and Advanced Technologies into holistic EHS & ESG management, you can

- Pinpoint top risks and key precursors to your EHS operations
- Streamline hazard identification with AI that identifies Potentially Serious Incidents (PSIs)
- Enhance EHS & ESG data quality with templates ensuring high-quality descriptions
- Quickly sift through documents with AI-generated smart summaries, and more, transforming safety and sustainability in your workplace!

SPEAKER:

Chandan Tiwari, Director, Subscriber Development, **Benchmark Gensuite**

THEME 2

SAFETY CULTURE AND LEADERSHIP

11:45 AM

FIRE SIDE CHAT: CREATING SAFE HAVENS: PROACTIVE STRATEGIES TO COMBAT WORKPLACE VIOLENCE

This session delves into the critical issue of workplace violence, providing insights into its causes, exploring effective prevention and management strategies, and discussing how to create a safe and supportive work environment.

- *Understanding the root causes and triggers of workplace violence.*
- *Developing comprehensive prevention strategies to ensure a safe work environment.*
- *Implementing effective management protocols for responding to violent incidents.*
- *The role of leadership and employee training in fostering a culture of safety and support.*

MODERATOR: Dr Tristan Casey, Director, New View Safety

PANELIST

- **Azman Ahmad**, Vice President I, HSSE, Air Selangor
- **Sh. Lalitkumar Tiwari**, President – EHS & Chief Sustainability Officer, Kalpataru Group of Companies
- **Abdullah Faza**, Director for Fire & Life Safety, AESG Middle East

12:20 PM

PLENARY SESSION: THE INVESTIGATOR'S EDGE: MASTERING SAFETY INCIDENT INVESTIGATIONS

This session delves into the qualities and competencies that make an effective safety investigator, combining aptitude, skill, and experience.

- *Key skills and aptitudes needed for effective investigation.*
- *The role of experience in enhancing investigation outcomes.*
- *Techniques for thorough and unbiased accident investigation.*
- *Training and resources for developing investigation skills.*

SPEAKER:

Nhakhorn Somchit, Vice President QHSE, Sapura Energy Berhad

12:50 PM

NETWORKING LUNCHEON

14:00 PM

PLENARY SESSION: NEUROERGONOMICS: ENHANCING SAFETY THROUGH UNDERSTANDING THE HUMAN BRAIN

- *Neuroergonomics integrates neuroscience and ergonomics to improve workplace safety by understanding how brain function influences decision-making and risk perception.*
- *Designing workspaces that reduce cognitive overload enhances focus and minimizes errors, leading to safer work environments.*
- *Case studies in high-risk industries show that applying neuroergonomic principles significantly improves safety performance and employee well-being.*

SPEAKER:

Shamsir Ali, Regional QA & HSSE Manager, Zuellig Pharma Holdings Pte Ltd

THEME 3

COMPREHENSIVE APPROACH ON TACKLING FUTURE HEALTH SEGMENT IN HSE

14:25 PM

PLENARY SESSION: ERGONOMIC EXCELLENCE: TACKLING MUSCULOSKELETAL DISORDERS (MSDS) IN THE WORKPLACE

An examination of the prevalence of MSDs in the workplace, discussing ergonomic solutions, risk assessment tools, and strategies to prevent these disorders.

- *Statistics on the impact of MSDs in various industries.*
- *Ergonomic interventions to reduce the risk of MSDs.*
- *Utilising risk assessment tools effectively in the workplace.*
- *Case studies on successful MSD prevention programs.*

SPEAKER:

Steven Browne, Consultancy Services, Phoenix Solutions

14:55 PM

PANEL SYMPOSIUM: SOUND SOLUTIONS: PREVENTING NOISE AND HEARING LOSS IN THE WORKPLACE

Strategies for managing workplace noise levels to prevent hearing loss, with a focus on compliance with health and safety regulations and the implementation of effective protective measures.

- *Regulatory standards for noise control in the workplace.*
- *Technological solutions for monitoring and managing noise levels.*
- *Best practices for hearing conservation programs.*
- *Impact of noise on worker health and productivity.*

MODERATOR: **Sunil Kumar Yadav**, Director, ESG and Decarbonization Advisory, **KPMG Singapore**
PANELIST

- **Shamsir Ali**, Regional QA & HSSE Manager, **Zuellig Pharma Holdings Pte Ltd**
- **Steven Browne**, Consultancy Services, **Phoenix Solutions**
- **Krishnakumari Annamalai**, Assistant Secretary General, **MOSHPA**
- **Malkit Singh Dhaliwal**, OSH Consultant, **Banking Industry**

15:40 PM

PLENARY SESSION: EYE ON SAFETY: MANAGING WORKPLACE EYE INJURIES

A comprehensive look at managing eye injuries at work, focusing on prevention strategies, emergency responses, and compliance with safety regulations.

- *Prevention techniques to reduce the risk of eye injuries.*
- *Emergency response procedures for eye injuries.*
- *Compliance with occupational health and safety standards.*
- *Best practices for eye safety in high-risk industries.*

SPEAKER:

B.Ganesan Subramaniam, Director Safety & Environment, **BASF Asia Pacific EHS Services**

16:10 PM

EVENING COFFEE BREAK

16:25 PM

PLENARY SESSION: TOWARDS A SAFER AND HEALTHIER HEALTHCARE WORKFORCE: OCCUPATIONAL SAFETY AND HEALTH PROGRAM IN THE MINISTRY OF HEALTH, MALAYSIA

- *Overview of current state of OSH within the Ministry of Health, including existing programs and policies*
- *Importance of protecting healthcare workers from occupational hazards such as infections, chemical exposures, physical injuries, and psychosocial risks.*
- *Components of effective OSH program in public healthcare facilities*
- *Challenges and way forward*

SPEAKER:

Dr Nik Khairol Reza Bin Md Yazin, Public Health Medicine Specialist Occupational Safety & Health Sector Disease Control Division, **Ministry of Health Malaysia**

16:55 PM

END OF ASIA HSE 2024 DAY 1

8:40 AM WELCOMING KEYNOTE BY CHAIRPERSON

THEME 4 // **PERSONAL PROTECTIVE EQUIPMENT (PPE) AND RISK PREVENTION PPE INNOVATIONS**

9:00 AM **PLENARY SESSION: ARC FLASH AWARENESS: PREVENTING HIGH-RISK ELECTRICAL INCIDENTS**
Experts discuss the serious risks associated with arc flashes in the workplace, highlighting preventive measures, safety standards, and the importance of proper training and equipment.

- Understanding the mechanics of arc flash incidents.
- Overview of safety standards for arc flash prevention.
- Protective equipment and technologies to safeguard employees.
- Training and awareness programs to minimise arc flash risks.

SPEAKER:
Dr A Suresh Atmalingam, Founder | Technical Director, Petrochem Safety

9:30 AM **SPEAKING SLOT: ENHANCING SAFETY WITH ADVANCED EQUIPMENT**
A look at recent advancements in PPE designed to meet the diverse needs of the workforce, focusing on innovations that enhance safety, comfort, and compliance.

- New materials and technologies in PPE manufacturing.
- Customising PPE to fit diverse workforce needs.
- Standards and regulations guiding PPE innovation.
- The role of PPE in enhancing overall workplace safety.

SPEAKER:
Abdullah Faza, Director for Fire & Life Safety, AESG Middle East

10:05 AM **SPEAKING SLOT: SAFETY LEADERSHIP IN ACTION: THE ROLE OF SAFETY LEADERSHIP IN CREATING A POSITIVE SAFETY CULTURE**

- Proactive safety culture
- Changing the workplace safety culture
- Effective safety leadership and its style
- Leaders obligation model and fair play in decision making process

SPEAKER:
Mirza Kurniawan, Head of HSE, Centratama Group

10:35 AM MORNING TEA BREAK

10:50 AM **PLENARY SESSION: THE FUTURE CHALLENGES AND OPPORTUNITIES FOR HSE PROFESSIONS**

- The strategic shifts in climate, technology and demographic change.
- The strategic changes that will impact the future of work.
- The opportunities for HSE professionals in adapting the to the changes.

SPEAKER:
James Pomeroy, Director, Global Health & Safety, Arup

THEME 5 // **WORKPLACE SAFETY CULTURE**

11:20 AM **PLENARY SESSION: SAFETY LEADERSHIP: GOING BEYOND CARE - A FRESH VIEW ON SAFETY LEADERSHIP**
Many established models of safety leadership focus on changing attitudes and motivating workers to 'be safe' through caring more and making safety their first priority. In many situations, this strategy is entirely appropriate.

- The Oversight in Safety Leadership
- Organizational Priorities and Safety
- Introduction to Paradoxical Safety Leadership
- Groundbreaking Research by Dr. Tristan Casey
- Practical Tools and Strategies

SPEAKER:
Dr Tristan Casey, Director, New View Safety

11:50 AM

PLENARY SESSION: HYBRID WORK HARMONY: BALANCING RESPONSIBILITIES AND RISKS

A deep dive into the complexities of managing hybrid workers, focusing on balancing organisational responsibilities and mitigating risks associated with remote and onsite work.

- *Defining the hybrid work model and associated risks.*
- *Organisational strategies to support hybrid workers.*
- *Best practices for balancing flexibility and control.*
- *Legal implications and compliance for hybrid work settings.*

SPEAKER:

Will Maiker, Global HSE Director (Lead), **CBRE Global Workplace Solutions**

12:20 PM

PANEL SYMPOSIUM: BREAKING BIAS: UNCONSCIOUS BIAS IN WORKPLACE SAFETY

This session explores how unconscious biases affect safety in the workplace, focusing on recognising these biases and implementing strategies to mitigate their effects.

- *Understanding the concept of unconscious bias in safety-related decisions.*
- *Techniques to identify and address unconscious biases in the workplace.*
- *Strategies for fostering an inclusive safety culture that minimizes bias.*
- *Case studies demonstrating the impact of reducing biases on workplace safety.*

MODERATOR: Sri Sharmini, EHS Manager Asia Middle East, **Becker Group**

PANELIST

- **Will Maiker**, Global HSE Director (Lead), **CBRE Global Workplace Solutions**
- **Dr Tristan Casey**, Director, **New View Safety**
- **Norwani Ahmat**, Sr. HSE Motivator/Speaker, **KBH Management Services**
- **Andy Barker**, Chief Intrapreneur, **OrgTree**

13:05 PM

NETWORKING LUNCHEON

THEME 6

ADVANCING ESG AND CARBON NEUTRALITY IN HSE

14:15 PM

PLENARY SESSION: PIONEERING ESG INTEGRATION: THE FUTURE OF SUSTAINABLE HSE PRACTICES

This session will delve into the critical role of Environmental, Social, and Governance (ESG) principles in shaping modern HSE practices. Attendees will explore practical strategies for embedding ESG considerations into their health, safety, and environmental protocols, driving sustainable development and enhancing organisational performance.

- *Understanding the strategic importance of ESG in HSE.*
- *Implementing ESG principles within HSE management systems.*
- *Real-world examples of successful ESG integration across industries.*
- *Techniques for measuring and reporting ESG performance in HSE contexts.*

SPEAKER:

Dr Arvind Bodhankar, Chief Sustainability Officer, **Arcelor Mittal Nippon Steel India Ltd.**

14:45 PM

PANEL SYMPOSIUM: CARBON NEUTRALITY: PATHWAYS TO A ZERO CARBON FOOTPRINT IN INDUSTRIAL OPERATIONST

This panel will address the imperative of achieving carbon neutrality within industrial operations, focusing on the necessary steps to reach a zero-carbon footprint. Discussions will highlight innovative technologies, best practices, and policies that organisations can adopt to reduce carbon emissions and contribute to global sustainability goals.

- *The significance of carbon neutrality in enhancing HSE outcomes.*
- *Cutting-edge technologies and practices for minimising carbon emissions in industrial processes.*
- *Navigating policy frameworks and regulatory requirements for carbon neutrality.*
- *Success stories from organisations committed to achieving carbon neutrality.*

MODERATOR: Krishnakumari Annamalay, Assistant Secretary General, **MOSHPA**

PANELIST

- **Dr Arvind Bodhankar**, Chief Sustainability Officer, **Arcelor Mittal Nippon Steel India Ltd.**
- **Dato' Dr. Mohammad Razin Kamarulzaman**, Head of Group Safety & Security, **Malaysia Aviation Group**
- **Sunil Kumar Yadav**, Director, ESG and Decarbonization Advisory, **KPMG Singapore**
- **Arina Kok**, Climate Change Advisory Leader, **EY Asia Pacific**

THEME 7

SECURITY AND ENVIRONMENT

15:30 PM

FIRE SIDE CHAT: ECO-SAFE: INTEGRATING ENVIRONMENTAL SUSTAINABILITY IN HSE

Focuses on the latest trends and practices in environmental sustainability within HSE, discussing how organisations can integrate environmental concerns into their health and safety protocols.

- Strategies for reducing environmental footprints in industrial settings.
- Integration of sustainability practices in HSE management systems.
- Case studies of successful environmental sustainability initiatives.
- Regulatory updates and compliance requirements for environmental safety.

MODERATOR: Shamsir Ali, Regional QA & HSSE Manager, Zuellig Pharma Holdings Pte Ltd

PANELIST

- **Nhakhorn Somchit**, Vice President QHSE, Sapura Energy Berhad
- **Suria Kumar**, Head Group SHE, DRB-HICOM Berhad
- **Sue Ann Lim**, Head of OSH Supply Chain Management & WellBeing, CelcomDigi

16:05 PM

EVENING COFFEE BREAK

THEME 8

SAFE TODAY, SAFER TOMORROW: INNOVATING OCCUPATIONAL HEALTH

16:20 PM

PLENARY SESSION: HEALTHY, SAFE AND RESILIENT WORKPLACES FOR ALL

SPEAKER:

Dr. Dorothy Ngajilo, Occupational & Workplace Health Environment, Climate Change & Health Department Division of Healthier Populations, World Health Organization

16:50 PM

PLENARY SESSION: REINFORCING OCCUPATIONAL HEALTH AND SAFETY: PRACTICING THE METHOD OF R U OK IN THE WORKPLACE AND CRISIS MANAGEMENT

This comprehensive session addresses the critical aspects of occupational health and safety by focusing on mental well-being, managing psychosocial hazards, and preparing for crises.

- Implementing proactive methods to address mental health issues and foster a supportive workplace environment.
- Exploring and mitigating psychosocial risks through practical strategies and theoretical frameworks to enhance employee well-being.
- Developing robust crisis management plans, training employees on emergency responses, and using advanced technologies to ensure workplace safety during crises.
- Building effective safety programs that adapt to technological and demographic changes, ensuring compliance and proactive safety management.
- Analyzing future trends in occupational health and discussing successful case studies that illustrate cutting-edge safety practices.

SPEAKER:

Dr. Azwan Dato' Dr. Abdullah Al-Hadi, Assistant General Manager Safety, Health & Environment, Kossan Management Services

17:35 PM

END OF ASIA HSE 2024

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- Intellectual Property:** Copyright: All materials produced and/or distributed by CT Asia in connection with the event are protected by copyrights owned by CT Asia and/or third parties. Any unauthorized duplication, publication and/or distribution of such materials are prohibited. Trademarks: All trademarks, service marks and logos used and displayed by CT Asia in connection with the event are registered and unregistered marks of CT Asia and/or third parties.
- Data Protection:** By signing this Form, the participant(s) confirm(s) that it/he/she/they has/have requested and consented to CT Asia collecting, processing and retaining the participant(s)' information on CT Asia group companies' database and to be used by CT Asia companies and disclosed to selected third parties to assist in communicating products and services which may be of interest to the participant(s). The participant(s) also agree(s) that all phone calls made to CT Asia may be recorded for training and security purposes.
- Reservation of Rights:** While every reasonable effort will be made to adhere to the published or advertised package, CT Asia reserve its rights to change the venue of the event, cancel or postpone the event, change the date of the event or merge the event with another event by notification to all participants of the event thereof AND/OR omit or vary event features and make such changes as deemed necessary with or without notice due to any essential change in circumstances relating to the event which includes, but not limited to, Force Majeure, as defined hereinafter, and/or breach of agreement by any of CT Asia business partners who has an important role in the event.
- Agreement:** The participant(s) hereby acknowledge(s), confirm(s) and agree(s) that:
 - The signing of this form by the participant(s) constitutes a binding valid and enforceable agreement between the participant(s) and CT Asia ("this Agreement");
 - The participant(s) has/have no basis to claim that any payment required under this Agreement is at any time improper, disputed or unauthorized in any way;
 - The participant(s) has/have read and understood all the terms and conditions herein instead.
- Governing Laws:** This Agreement shall be governed and construed in accordance with the laws of Malaysia. However, CT Asia is entitled to the exclusive right of submitting to the jurisdiction of the courts in which the participant is domiciled or located.